

# Questionnaire for Over All Institutional Performance

Academic Year: .....

**Nabajyoti College, Kalgachia**

## **A. Infrastructure**

- |  |        |       |
|--|--------|-------|
| 1. Is there sufficient number of Class Rooms?                    | a) Yes | b) No |
| 2. Are the Classrooms Well-equipped?                             | a) Yes | b) No |
| 3. Do the Classrooms have proper Accommodation?                  | a) Yes | b) No |
| 4. Do the Material Conditions of the Classroom Attractive?       | a) Yes | b) No |
| 5. Do the Classrooms have platform?                              | a) Yes | b) No |
| 6. Is the College Campus and Classrooms under CCTV Surveillance? | a) Yes | b) No |
| 7. Does the College provide RO Water Facility                    | a) Yes | b) No |
| 8. Does the College have separate Parking Sheds for Students     | a) Yes | b) No |
| 9. Does the College have inside Cafeteria                        | a) Yes | b) No |

## **B. Staff**

- |   |        |       |
|---|--------|-------|
| 10. Is the college sufficient in teaching and non-teaching staff? | a) Yes | b) No |
| 11. Do the teachers effective in Classroom Communication?         | a) Yes | b) No |
| 12. Do the teachers have dedication towards profession?           | a) Yes | b) No |

## **C. Academic Environment**

- |  |        |       |
|--|--------|-------|
| 13. Is the environment of the college congenial (pleasant) for learning? | a) Yes | b) No |
| 14. Is the environment of the college students friendly?                 | a) Yes | b) No |
| 15. Is the College Administration Sensitive towards environment?         | a) Yes | b) No |
| 16. Does the College Maintain Discipline?                                | a) Yes | b) No |
| 17. Is there any Anti-Ragging Mechanism in the College?                  | a) Yes | b) No |
| 18. Is there any mechanism to redress Students' Grievances?              | a) Yes | b) No |

## **D. Library**

19. Does the library have variety of collection? a) Yes b) No
20. Is there separate reading corner for Girls student? a) Yes b) No
21. Is the library sufficiently staffed with? a) Yes b) No
22. Is there easy access to library? a) Yes b) No
23. Is there recurring collection of journals? a) Yes b) No
24. Do the library staff deals satisfactorily with the students? a) Yes b) No
25. Does the Library have Browsing Corners? a) Yes b) No

## **E. Teaching Learning Evaluation**

26. Does the college have a master routine of class transaction? a) Yes b) No
27. Do the classes held regularly? a) Yes b) No
28. Is there any mechanism for ensuring students attendance in classes? a) Yes b) No
29. Does the CBCS Curriculum fully implemented? a) Yes b) No
30. Do the Teachers Clear up the Courses in time? a) Yes b) No

Signature of the Student

Roll No:

Class:

# OVER ALL PERFORMANCE OF THE COLLEGE

## STUDENTS' SATISFACTION SURVEY

From over the last half of the decade, numbers of innovative ideas have been practiced alongside the infrastructural uplift mechanism for promotion of an overall performance of the college with Students' Satisfaction.

The performance of the college as an institution has multiple implications and to the best of our capacity, we take into account of those areas directly or indirectly relating to the students' satisfaction in terms of teaching learning assessment and evaluation, regular and extramural activities facilities and support services.

The major area of Performance Index of the College as an institution selected Criteria based on the priority in the time line as well as students' necessities and accordingly condensed, there on all efforts and practices.

The landmark performance of the college under different heads have been brought to your kind notice as under

1. Enrichment of library.
2. Extension of Smart Classrooms.
3. Installation of computer labs with multi-media.
4. Construction of new RCC Classrooms.
5. Introduction of ICT

The usual procedure of students' feedback is being used as students' satisfaction survey tool. But since this does deal mostly with the teaching learning, the overall performance needs some more concrete and broader criteria with full coverage of all other parameters including physical infrastructure administrative managerial performance allied with all overall growth and development of the college as an institution.

This is done through a well developed questionnaire consisting of wide variety of items/quarry pertaining to the overall performance of the college during the year specified. Samples are selected on random basis and a sample of 50 outgoing students for the purpose.

It is mentioned that the questionnaire has taken into account the major and sensible area from development point of view.

\* \* \* \* \*

# Analysis and Interpretation of SSS Data

Session: 2017-18

The IQAC, of the College has scrutinised the data item wise and calculated the numbers of positive and negative responses. The total number of positive replies against each item have been recorded and also figured out the negative responses against each items of the questionnaire designed by the IQAC.

The item wise positive and negative replies of the total 50 respondents reads as follows\_

Item No	Response		Satisfaction Index	Remark
	Yes	No		
1	34	16	0.64	
2	28	12	0.60	
3	29	21	0.46	
4	34	16	0.72	
5	31	19	0.64	
6	50	0	1.00	Fully Satisfactory
7	50	0	1.00	Fully Satisfactory
8	50	0	1.00	Fully Satisfactory
9	50	0	1.00	Fully Satisfactory
10	07	43	0.14	New Employment under process
11	31	19	0.62	
12	27	23	0.54	
13	42	08	0.84	
14	41	09	0.82	
15	39	11	0.78	
16	46	04	0.92	
17	40	10	0.80	
18	50	0	1.00	Fully Satisfactory
19	50	0	1.00	Fully Satisfactory
20	50	0	1.00	Fully Satisfactory
21	09	41	0.18	Employment Hardship persists
22	50	0	1.00	Fully Satisfactory
23	0	50	0.00	To be addressed
24	33	17	0.66	
25	43	07	0.86	
26	25	25	0.50	Fully Satisfactory
27	50	0	1.00	Fully Satisfactory
28	45	05	0.90	
29	50	0	1.00	Fully Satisfactory
30	43	07	0.86	
<b>Total</b>	<b>1124</b>	<b>377</b>	<b>0.75</b>	

This SSS was done with the motive of assessing the overall institutional performance. The Gross Satisfaction Index is found to be 0.75 out of 1.0